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# Thomas Allen Riedy

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Accomplished IT professional with demonstrated success implementing strategic IT initiatives that improve business functionality with positive impacts on the bottom line.

Skilled project manager, with proven ability to lead and motivate teams to maximize productivity. Technology savvy self-starter, adept at moving into new environments and utilizing existing experience to quickly adapt to new technologies fluently. Possess first-rate communications and collaboration skills to lead and work in concert with diverse groups effectively.

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## Qualification Highlights

- Network Management and Administration
  - Systems Security
  - Database Administration
  - Application Programming
  - Project Management
  - Research and Development
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## Technology Expertise

- **Platforms:**
    - **Desktop OS:** Microsoft Windows 98, Windows 2000 Pro, Windows XP Pro
    - **Server OS:** : Microsoft Windows Server NT, Server 2000, Server 2003 (Standard, SBS and Enterprise); UNIX/LINUX (SCO, Gentoo, Red Hat and AIX)
    - **Server Apps:** Exchange 2003; SQL Server 2005 (Express, Standard and Enterprise); Live Communication Server; SharePoint Server; Internet Information Server; ISA Server 2004; Visual Source Safe 2005; Subversion; Backup Exec; McAfee Anti-Virus (including EPolicy Orchestrator); Snapshot Backup Server; ScrewTurn Wiki
  - **Networking:**
    - **Protocols:** DNS; DHCP; SMTP; TCP/IP; FTP; VNC; VPN; HTML; ODBC; Network Routing
    - **Standards:** ISO/OSI Models; EIA/TIA Standards; IP Addressing & Sub-Netting Conventions; National Electric Code
    - **Technologies:** Ethernet; Terminal Services; Active Directory; Group Policy; ASP .Net; .Net Framework; VOIP
  - **Languages:** CMD Shell Scripting; VBScript; Powershell; WMI; UNIX/Linux Shell Scripting; RM/COBOL; TSQL; C#
  - **Software:** Microsoft Office 2003 and 2007 suite (including Access, Visio and Project); Primavera Suretrack; Visual Studio 2008, Ultra Edit and Ultra Compare; PUTTY; BarTender Barcode Integration Software; VI Editor; Netstumbler; Wireshark; Fiddler; MS Network Monitor; Codewatch; SQL Server Management Studio; OnScript
  - **Hardware:** Cisco 2600/1600 series Routers, Cisco Aironet AP/Bridge hardware, 3com and Netgear Switches, laptops, workstations and servers (HP, Dell, Micron, Compaq, IBM, Sony) Raid Arrays, SCSI Interfaces, modems, network cards, printers, plotters, and scanners
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## **Professional Experience**

### **Bayern Software Phoenix, AZ**

*Multi-million dollar software company dedicated to the development of inventory control and financial management software exclusively for the steel industry*

#### COBOL Programmer

2005 – Present

- Development and Maintenance of codebase for legacy integrated accounting and inventory management software.
- Directly oversee source code management and build/release processes.
- Maintain and provide reports from release notes database.
- Manage data import jobs for newly acquired customers.
- Coordinate and conduct conversion activities for customers that migrate from classic product to current application.
- Maintain ODBC DDL Catalog
- Support .Net Development team initiatives to integrate new products with legacy application.

#### Network Administrator

- Install, configure and maintain highly available multi-server network
- Support remote user access through Remote Web Workplace and VPN connections
- Manage all backup activities including multiple SQL server instances and Exchange Server
- Administer PBX phone system including voicemail and remote VOIP users
- Provide local and remote help desk support to enterprise users
- Install and maintain all cable infrastructure

#### Technical Support Representative

- Remote and on-site support of 300+ end-users in North America
- Provide hardware and software troubleshooting
- Specify, procure and implement new equipment as turn-key solution for new customers
- Provide network administration support as requested

### **TAR Enterprises Phoenix, AZ**

*Professional custom technology, communications and security solutions for the small business owner*

#### Self Employed – IT Contractor

1990 - Present

- IT and telecommunications installation and management services
- Copper and fiber cable systems installation
- Custom database development
- Develop IT Technology Plans
- Sales, design and implementation of custom security systems

### **AZ Dept of Corrections Buckeye, AZ**

#### Correctional Officer II

2000 - 2005

- Direct supervision of incarcerated felons.

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### **Clarke-Wayland Builders    Phoenix, AZ**

*Premiere multifamily housing builder with over 21,200 units built*

Contract Administrator

1999-2000

- Prepared and maintained complex computerized construction schedules
- Prepared correspondence and documents to execute change orders on large construction contracts
- Administered lien documents related to construction contracts

### **W. Lange and Company    Newhall, CA**

*Independent Telecommunication Consultant focused on the mid-market user*

Communications Consultant

1997 -1999

- Designed and implemented complex data networks
- Analyzed carrier voice and data billing
- Prepared recommendations for portfolio of voice and data services to maximize efficiency of communications expenditures

### **So-Cal Telco    Los Angeles, CA**

*Telephone Interconnect, Cellular agent for LA Cellular and Outbound GTE Call Center*

Network Administrator

1995 - 1997

- Designed, implemented and maintained NT Server Network
- Developed custom relational database application
- Supported GTE Data Warehouse Project
- Implemented Clarify CRM solution for outbound call center activities

Major Accounts Manager – Cellular and Paging

- Successfully managed the USC corporate account for LA Cellular as on-site representative
- Added 500 subscribers in 90 days
- Prepared innovative co-marketing program with USC Federal Credit Union
- Administered direct mail campaign

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## **Education**

California State University    Long Beach, CA  
B.A. Theatre Arts – Option in Technical Theatre  
3 Years Completed

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## **References**

Available on request

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